

- **Concurrent Signing** Signers are in different locations and join the same notary meeting from separate devices at the same time. [Click here](#) to learn more.
 - *Can an organization still utilize split signing if Concurrent signing is enabled for the account?*

Yes, Via the waiting room: In the waiting room the signer will be able to choose if they would like to move forward as a split session and not utilize concurrent signing. The signer can choose to join the call without the other signer. it would be a split signing, but not a split session. the other signer would need to wait for the first signer to complete their portion before they hop on the meeting. If the other person doesn't want to wait and join at a different time it would be 2 separate notary charges for title. [Click here](#) to learn more

- **Credible Witness** A credible witness is an individual who knows and can verify the identity of a signer. You might want to use a credible witness if your signer does not have a US social security number and cannot generate KBA questions. [Click here](#) to learn more.

- **KBA Failure Notifications** Stay informed on any KBA failures associated with any of your transactions via email. [Click here](#) to learn more.

- **In Meeting Chat for Real Estate Closings** If the signer is experiencing technical issues when on the call, they will now have the ability to communicate through chat with their notary to try and resolve the issue. [Click here](#) to learn more.

- **Transaction Meeting Contact Participation** Allows the title agent, real estate agent and mortgage broker contacts who are part of a Lender Initiated Transaction or a Title Initiated Transaction join the meeting with the Signer and Notary. [Click here](#) to learn more.